PEOPLE WHO HELP US – THE FIRE SERVICE

Fire service personnel do more than fight fires

We also:

Rescue people who are stuck in their cars after a road traffic collision. We have special cutting tools called the "Jaws of Life" that work like big scissors to cut the roof from a car

Rescue people from rivers, quarries and other water sources. We sometimes need our boats to help us in these situations

Rescue animals that have become stuck somewhere. We have a special harness on one of our fire engines to help lift cows and horses which are stuck in mud.

Pump water from flooded areas

Help people who get stuck at home – people who have difficulty moving can sometimes fall over and are unable to get back up or even get stuck in the bath or slip in the shower!

Help people learn how to stay safe by talking to them about smoke alarms and how to prevent (stop) fires starting at home and

Talk to children and adults about what to do if there is a fire where they are

And lots more…

During lockdown we helped to pack and deliver food supplies and medicines to vulnerable members of the community, and some of our firefighters were trained to drive ambulances.

The Fire Service is one of the Emergency Services. The other emergency services are the Ambulance Service and the Police.

We often work as a team with the police and ambulance service to make sure that we can help others in the best way and that everyone is safe while doing so.

You can call the emergency services by dialling 999 – but ONLY in a real emergency. It is dangerous to pretend that there is an emergency as this could mean we are not able to get to someone who really needs our help.

You can tell if we are going to an emergency because the vehicles will flash their blue lights and sound their sirens. We do this to tell other road users to move aside so that we can get past quickly. The sirens also tell the people who are waiting for us that we will soon be with them.

If you see us driving around - and we're not in a hurry - give us a wave!